



Coronavirus Update From Executive Vice President Terry Chiglo March 13, 2020

As a valued customer of Rushford State Bank, we want to provide you with an update on Rushford State Bank's actions regarding the current outbreak of the coronavirus that causes COVID-19. Rushford State Bank's utmost concern will always be the health and safety of our customers and employees. To maintain the highest level of service for our customers and employees, we make pandemic planning an integral part of our overall Business Continuity Program. We are committed to providing financial services to our customers during the pandemic.

Rushford State Bank is taking extra precautions by cleaning high use areas multiple times a day with cleaners which are known to be effective on COVID-19 and requesting employees to remain home if they are ill. We are proactively educating staff on safety awareness and staff has taken an informative training in regard to this pandemic.

We will continue business as usual while monitoring advisories from relevant authorities. Rushford State Bank receives advisories from sources such as the FDIC and the Department of Commerce, and monitors the CDC website. As this is an evolving situation, we will continue to keep you informed of any changes that may impact you or any business operations.

Rushford State Bank offers internet banking, mobile banking and mobile deposit which are all available 365 days a year 24 hours a day for your banking convenience. If you are not currently enrolled and would like to enroll or would like to obtain additional information on these services please contact us.

Thank you for your business.