



Coronavirus Update From Executive Vice President Terry Chiglo March 19, 2020

At Rushford State Bank, we take the protection of the health and safety of our customers, our co-workers, and our community very seriously. After closely monitoring Coronavirus (COVID-19) pandemic updates from the Centers for Disease Control and state health authorities, we have made the proactive decision to reduce face-to-face contact and temporarily suspend our lobby service effective March 20th until further notice. We'll continue to monitor the pandemic situation and reassess our lobby service as we learn more.

Our Drive-Up will remain open during regular business hours. We will also have services available for our Customers that need cash and change orders. Customers can continue to use the night drop box for deposits, loan payments, and other documents.

Rushford State Bank offers many convenient services that allow you to access your accounts remotely rather than in person, including Telephone Banking, Internet Banking, and Mobile Banking with Remote Deposit capabilities. If you're not currently signed up for these services and would like to learn more, please visit our web site at rushfordstatebank.com or call us at 507-864-7755.

You can also meet with a loan officer or account representative via electronic means, i.e. telephone and FaceTime, please call 507-864-7755 to schedule an appointment. If you have a situation whereby you need urgent access to your safe deposit box, please call us for arrangements.

Unfortunately, some fear mongers are trying to spread alarm and convince people they will not be able to access their money. This is not true. You do not need to withdraw more cash than usual and we do not recommend it. Withdrawing and holding large amounts of cash is not safe. Your Debit and Credit Cards and checks will be accepted for payment as normal.

As always, be wary of calls, texts or emails claiming to be from the government, a health care provider, the IRS, Social Security, Medicare, the police, or any financial institution that is asking for personal information or for a payment. No government agency or financial institution will contact you this way.

This is an unprecedented situation, but please know that your funds are safe and insured by the FDIC. We will continue to meet your banking needs and communicate with you, but don't hesitate to call us at 507-864-7755 if you have any questions or concerns.